

SONY.

Hi-Fi Products
Service Bulletin

CSA-13

Sony Service Company - Technical Services
A Division of Sony Electronics Inc.
Sony Drive, Park Ridge, New Jersey 07656

Model: CDP-C235/C335/C435/C535

No. 353

Subject: Preventing Shipping Damage When Repaired Units Are Returned To Customers. **Date:** August 31, 1993

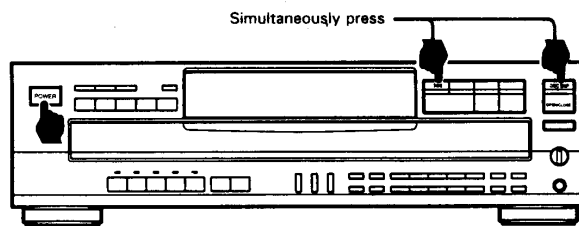
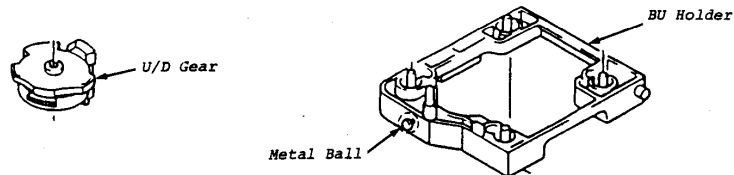
Symptom:
(62)

Shipping damage may occur if the BU holder is not set to the "up" position before packing the unit. Typically, the metal ball attached to the BU holder becomes dislodged from the U/D gear if the unit is dropped during shipping.

Solution:

Prevent shipping damage by making sure the BU holder is set to the "up" position before packing the unit. To do this quickly...

- Simultaneously press the reverse AMS button and Disc Skip button.
- Turn on the power while keeping the buttons pressed.
- When the words "NO DISC" appears on the display, turn off the power.
- The unit can now be shipped safely.



Reference: Tokyo FAX to K. Tajima
Autoflagged - YES



PRINTED IN USA
CSA-13893-3